**The Residence: “At The Height Of The Monica Lewinsky Scandal, Several Staffers Told Me, Hillary Clinton Appeared Tired And Depressed.”** “Sometimes they even help the world’s most famous couple weather storms and feel normal again—if only for a few hours. At the height of the Monica Lewinsky scandal, several staffers told me, Hillary Clinton appeared tired and depressed. They said they felt sorry for her, knowing she craved the one thing she couldn’t have: privacy. One staffer, Usher Worthington White, recalled clearing tourists out of the White House and keeping her Secret Service agents at bay so that the first lady could enjoy a few short hours of solitude by the pool. Having the chance to help Mrs. Clinton ‘meant the world to me,’ White said.” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: White House Usher Worthington White Said That During The Lewinsky Scandal, “Having The Chance To Help Mrs. Clinton ‘Meant The World To Me.’”** One staffer, Usher Worthington White, recalled clearing tourists out of the White House and keeping her Secret Service agents at bay so that the first lady could enjoy a few short hours of solitude by the pool. Having the chance to help Mrs. Clinton ‘meant the world to me,’ White said.” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: When A White House Butler Offered To Make Food For A Sick Chelsea, Then-First Lady Clinton Said “No, I Just Want To Make Some Scrambled Eggs And Applesauce And Feed Her What I Would Feed Her If We Were Living Anywhere Else In America.”** “Hillary Clinton was another first family member who sometimes wanted to be able to fend for herself. She designed an eat-in area in the second-floor kitchen so that her family could have their meals together informally. ‘I knew I’d done the right thing when Chelsea was sick one night,’ she said. That night, she recalled, the staff ‘went crazy’ when she went to make her daughter scrambled eggs. ‘Oh, we’ll bring an omelet from downstairs,’ the butler told her. ‘No, I just want to make some scrambled eggs and applesauce and feed her what I would feed her if we were living anywhere else in America.’” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: When The Clintons Left The White House In 2001, Residence Staff “Gave Hillary Clinton A Large Pillow Made From Swatches Of Fabrics That She Had Selected To Decorate Different Rooms In The House.”** “During the farewell, residence workers present the family with a gift—sometimes the flag that flew over the White House on the day that the president was inaugurated—placed in a beautiful hand-carved box designed by White House carpenters. In 2001, Limerick, Chief Florist Nancy Clarke, and Chief Curator Betty Monkman gave Hillary Clinton a large pillow made from swatches of fabrics that she had selected to decorate different rooms in the house.” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: “The Move [Into The White House] Is So Labor Intensive That On The Day Of The Clintons’ Arrival One Staffer Sustained A Serious Back Injury From Lifting A Sofa And Was Unable To Return To Work For Several Months.”** [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: Hillary Clinton First Visited The White House In 1977 “As A Guest Of The Carters**.” “Bill Clinton was well aware of the Bush’s familiarity with the house and its staff and joked that Bush even knew where to find the light switches. Clinton, on the other hand, had been to the White House only a handful of times before his inauguration: once, as a teenage member of the American Legion Boys Nation, when he was photographed shaking President Kennedy’s hand; once as a guest of the Carters in 1977 (which also marked Hillary Clinton’s first visit); and several times for the National Governors Association dinners during his terms as governor of Arkansas.” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: After Moving Into The White House, “Hillary Delved Into The History Of The House, Asking Curators To Compile A Book Showing How Every Room Looked Through History Back To The Earliest Photographs And Drawings.”** “Before they moved in, Hillary said she had only been to the second floor once, when Barbara Bush gave her a tour after her husband won the election. She had never even seen the third floor. When they moved in, Hillary delved into the history of the house, asking curators to compile a book showing how every room looked through history back to the earliest photographs and drawings.” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: Hillary Pulled Bill Clinton Out Of A Meeting With His Transition Staff To Show Him “Drapery Swatches And Rug Designs” For Redecorating The White House.** “Not every first family has enjoyed such a joyous arrival as the Kennedys. On the Monday after the 1992 election, the Clintons called interior decorator Kaki Hockersmith and asked her to perform the monumental task of redecorating the White House. Even though she had decorated the Arkansas governor’s mansion for them, she wasn’t expecting the call—she recalls being ‘very, very surprised’—but she accepted the invitation. Between the election and the inauguration, she visited the governor’s mansion several times to show the Clintons the different fabrics and furnishings she had selected for the residence. ‘On the first of those occasions President Clinton was in a meeting with his transition staff and Hillary called him out of the meeting,’ she said. She splayed out drapery swatches and rug designs on the kitchen counter to show him. (Clinton is the rare modern president who has shown such an interest in décor.)” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: Hillary Clinton Was Insistent That Her White House Decorator “Get Back To The White House As Soon As” The Inauguration Ended.** “Not every first family has enjoyed such a joyous arrival as the Kennedys. On the Monday after the 1992 election, the Clintons called interior decorator Kaki Hockersmith and asked her to perform the monumental task of redecorating the White House…On the big day, Hillary Clinton told Hockersmith that she didn’t want her to miss the inaugural ceremony, held at the West Front of the U.S. Capitol. But she needed her to get back to the White House as soon as it was over. ‘We have to figure out a way to get you out of that mess and quickly back to the White House,’ Hillary told her.” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: “The Clintons Spent Roughly $400,000 Redecorating The White House, All Financed By Private Donations. But The Effort Raised Some Eyebrows, Both Within And Outside The Mansion.”** “The Clintons spent roughly $400,000 redecorating the White House, all financed by private donations. But the effort raised some eyebrows, both within and outside the mansion. Even the normally discreet residence workers have called Hockersmith’s efforts disorganized, her expectations too high.” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: White House Chief Electrician Cliber Said That Out Of The Nine Transitions He Worked, “The Clintons’ Arrival Was By Far The Most Difficult.”** “Chief Electrician Bill Cliber, who worked on nine transitions, said that the Clintons’ arrival was by far the most difficult. Shortly before the inauguration, Hockersmith told him that he and the other electricians needed to rehang seven chandeliers—now. ‘Why does it have to be done now? Let them move in and we’ll do it one a day,’ said Cliber. ‘No, they want them all changed before they come in the door,’ she replied. Cliber had no choice. He went to the second-floor Treaty Room, which Clinton would use as a private study, to start work on one of the chandeliers.” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: On The Day She Moved Into The White House, Hillary Clinton “Stormed Out” Of The Treaty Room After The White House Electrician Took Too Long To Fulfill Her Demand Of Immediately Replacing Seven Antique Chandeliers.** “Almost as soon as the Clintons returned from the inaugural parade, Hillary appeared in the Treaty Room. ‘How long are you going to be in this room?’ she asked Cliber. ‘Truthfully, I’m looking at maybe four hours,’ he told her as he handled the elaborate crystal chandelier that was dismantled on the floor. ‘Hmm, we’ll see about that,’ she said, and stormed out. Hockersmith poked her head in and told him to leave the room within twenty minutes. Cliber said he’d need more time just to collect the hundreds and hundreds of priceless crystals strewn about the floor. She replied: ‘Don’t worry about it. They can be replaced.’ ‘No, ma’am. This is crystal that can’t be replaced,’ he told her indignantly. Cliber did as he was told, leaving the Treaty Room a mess with crystals everywhere. But he wasn’t about to let the first lady, or her decorator, have the final word. Chief Curator Rex Scouten (who was well respected on the staff and had been an usher and then chief usher from 1969 to 1986 before he took the job as curator) locked the door to protect the chandelier until Cliber could get back to work. The electrician wasn’t allowed back in the room for three weeks.” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: According To A Residence Staffer, The Clintons “Had No Concept Of What The White House Was Like” And “He Had To Go Up To The Residence Multiple Times A Day To Answer Questions” When They Moved In.** “Gary Walters is always careful not to single out any one administration for criticism. But when I asked him how the Clinton move-in went there was a long pause: “That’s when you get the most difficulty, when you’re going from one administration to another of different parties.’ The Clintons, he said, ‘had no concept of what the White House was like.’ He had to go up to the residence multiple times a day to answer questions.” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: “The Clintons Invited Friends From Little Rock (‘Friends Of Bill’s,’ Or ‘Fobs’) To Help Them Unpack… Many Fobs Actually Had Criminal Records.”** “It did not help that the Clintons invited friends from Little Rock (‘friends of Bill’s,’ or ‘FOBs’) to help them unpack, which only served to complicate matters. ‘We’ve been doing this for two hundred years,’ said Usher Chris Emery. ‘They made all these promises to various people to come in and help. Of course we were upset, it was such a mess.’ Emery, who had a difficult relationship with the Clintons and would eventually be fired during their administration, said that many FOBs actually had criminal records. According to Emery, the Secret Service called the Usher’s Office several times to report that some of the Arkansas guests had not passed their background checks and were deemed ‘do not admits.’” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: At The White House, The Clintons Were Served “Haute American Cuisine” And Hillary Clinton “Requested That Calorie Counts Be Included On Family Dinner Menus.”** “Executive Chef Walter Scheib was hired by Hillary Clinton and fired by Laura Bush. For him, the transition to Bush was painful. After serving the Clintons haute American cuisine for almost the entirety of their two terms, he didn’t know what the Bushes expected. Almost overnight, he had to go from preparing layered late-summer vegetables with lemongrass and red curry to serving up Tex-Mex Chex and BLTs. (President Clinton satisfied most of his unhealthy food cravings when he was on the road and away from the watchful eye of the first lady who even requested that calorie counts be included on family dinner menus.)” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: “Hillary Clinton Said That Even After Eight Years Of Living In The Residence, And Enduring Incredibly Painful Times There, She Still Views The White House ‘With The Same Awe I Felt As A Little Girl Pressing My Face Up To The Gate To Get A Better Look.’”** “Regardless of who won the election, the Clintons hated to leave. Hillary Clinton said that even after eight years of living in the residence, and enduring incredibly painful times there, she still views the White House ‘with the same awe I felt as a little girl pressing my face up to the gate to get a better look.’ The whole family, including Chelsea, took advantage of their private theater one last time to watch the movie State and Main well after midnight the night before President George W. Bush’s inauguration. They didn’t want to miss a minute that the house was still under their temporary ownership.” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: Hillary Clinton “Told Laura Bush That She Wished That She Hadn’t Insisted On Having An Office In The West Wing And That She Had Not Decided To Turn Down Invitations Just Because Her Schedule Was Too Packed.”** “While Hillary Clinton always appreciated the majesty of the White House, she had her regrets. She told Laura Bush that she wished that she hadn’t insisted on having an office in the West Wing and that she had not decided to turn down invitations just because her schedule was too packed. She always felt particularly guilty about declining an invitation from Jackie Kennedy to attend the ballet. Jackie died a few months later. Her advice to Bush: Don’t lose sight of what’s important.” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: At The White House, Bill And Hillary Clinton “Sometimes Got Into Pitched Battles, Shocking The Staff With Their Vicious Cursing, And Sometimes They Went Through Periods Of Stony Silence.”** “The Clintons were her favorite family to serve. She said they were the most passionate first couple, their infamous ups and downs playing out in the private quarters. During the Clinton era, Limerick recalls, working at the White House was a roller-coaster ride. The couple sometimes got into pitched battles, shocking the staff with their vicious cursing, and sometimes they went through periods of stony silence. During happier times, though, they were liable to wander around the residence late at night when they couldn’t sleep, chatting giddily and marveling at the house.” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: The Clintons “Changed The White House Phone System…To Ensure That No One Could Listen In On Their Private Conversations—A Move That Frustrated The Ushers, Who Had A Trusted System In Place For The Purpose Of Directing Calls.”** “In a house where even a minor bit of gossip could make national headlines, Bill and Hillary Clinton had a difficult time learning to trust the staff. The reason they changed the White House phone system was to ensure that no one could listen in on their private conversations—a move that frustrated the ushers, who had a trusted system in place for the purpose of directing calls.” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: “The Clintons, [White House Usher] Allen Said, Decided That ‘Too Many People Could Listen In On Them’ Under The Old Phone System, So They Had All The White House Phones Changed Over To Interior Circuitry” Meaning They Could Communicate “Without Going Through The Operator.”** “The Clintons, Allen said, decided that ‘too many people could listen in on them’ under the old phone system, so they had all the White House phones changed over to interior circuitry so that if the first lady was in the bedroom and the president was in the study she could ring him from room to room without going through the operator. ‘That kind of negated the security of the phone system. Then anybody could pick up upstairs in any room,’ Allen said, still exasperated by the change.” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: “The Clintons’ Preoccupation With Secrecy Made Relations With The Staff ‘Chaotic’ For Their Entire Eight Years In Office.”** “The Clintons’ preoccupation with secrecy made relations with the staff ‘chaotic’ for their entire eight years in office, Allen said. At least one residence worker, Florist Wendy Elsasser, attributes their anxiety to parental concerns: ‘I think protecting Chelsea may have had a lot to do with, for lack of a better term, their standoffishness with the staff.’” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: “Florist Wendy Elsasser, Attributes [The Clinton’s] Anxiety To Parental Concerns: ‘I Think Protecting Chelsea May Have Had A Lot To Do With, For Lack Of A Better Term, Their Standoffishness With The Staff.’”** “The Clintons’ preoccupation with secrecy made relations with the staff ‘chaotic’ for their entire eight years in office, Allen said. At least one residence worker, Florist Wendy Elsasser, attributes their anxiety to parental concerns: ‘I think protecting Chelsea may have had a lot to do with, for lack of a better term, their standoffishness with the staff.’” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: “Working For The Clintons Took The Biggest Physical Toll On The Perfectionist [White House] Chef,” Who Said “The Clintons About Killed Me.”** “Working for the Clintons took the biggest physical toll on the perfectionist chef. They hosted twenty-nine state dinners during their time in the White House, compared to six during President George W. Bush’s presidency. For their millennial New Year’s celebration alone, they invited fifteen hundred people. Mesnier didn’t leave work until seven o’clock the next morning. ‘The Clintons about killed me. My legs are shot, totally shot. I didn’t sit—I could not sit. You have to move. In a sixteen-hour day I may have sat twenty minutes, that’s it. I took my meals standing up.’” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence:** **“Some Residence Workers Found Mrs. Clinton Challenging To Work With, But [White House Executive Housekeeper] Limerick Saw Her As A Positive Presence In The Residence.”** “When she returned to the White House, Christine Limerick found herself working under easier regimes—first for Mrs. Bush, then for Hillary Clinton. Some residence workers found Mrs. Clinton challenging to work with, but Limerick saw her as a positive presence in the residence. ‘Hillary was very, very sympathetic to working women. She got along very well with the housekeepers; she communicated with all of them. She knew everybody’s strengths and weaknesses.’ She knows that some of the men on staff might disagree with her assessment but chalks that up to a variety of factors. ‘Some of it was their fault,’ she says of the men, but she also feels it reflected the first lady’s special consideration for the female staffers. ‘I believe in my mind that she was tougher on men than she was on women. She’d cut us a break if we did something wrong.’” [Kate Andersen Brower, The Residence, 4/7/15]

**White House Executive Housekeeper Christine Limerick: “Hillary Was Very, Very Sympathetic To Working Women. She Got Along Very Well With The Housekeepers; She Communicated With All Of Them...I Believe In My Mind That She Was Tougher On Men Than She Was On Women. She’d Cut Us A Break If We Did Something Wrong.”** “When she returned to the White House, Christine Limerick found herself working under easier regimes—first for Mrs. Bush, then for Hillary Clinton. Some residence workers found Mrs. Clinton challenging to work with, but Limerick saw her as a positive presence in the residence. ‘Hillary was very, very sympathetic to working women. She got along very well with the housekeepers; she communicated with all of them. She knew everybody’s strengths and weaknesses.’ She knows that some of the men on staff might disagree with her assessment but chalks that up to a variety of factors. ‘Some of it was their fault,’ she says of the men, but she also feels it reflected the first lady’s special consideration for the female staffers. ‘I believe in my mind that she was tougher on men than she was on women. She’d cut us a break if we did something wrong.’” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: “According To [White House Usher] Skip Allen, The Clintons Weren’t Always Consistent In Their Requests. ‘When They Asked For Something And You Gave It To Them, It Wasn’t What They Really Wanted,’ Allen Said.”** “According to Skip Allen, the Clintons weren’t always consistent in their requests. ‘When they asked for something and you gave it to them, it wasn’t what they really wanted,’ Allen said. ‘They didn’t know how to ask for exactly what they wanted, so they kept asking for things they thought they’d like but didn’t.’ Allen remembers one phone call from Hillary Clinton. The kitchen had brought out a particular chicken dish too often, she said, and she wanted the chef to stop serving it. ‘So I called the chef and I told him we have to take the chicken dish off the menu, that they didn’t want it anymore. And a couple of months later I get a call from the first lady saying, ‘Ask the chef, how come he never serves that chicken dish we like so much?’’ He exhaled loudly. ‘That’s the way it went for eight years.’” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: “If [The Clintons] Were Up At One Or Two O’Clock In The Morning And Couldn’t Sleep, They Would Start Rearranging Furniture. According To Allen, Who Also Oversaw The Curator’s Office, This Furniture Shuffling Was A Nightmare For The Curators.”** “The Clintons were just the opposite of the Reagans, staffers say. If they were up at one or two o’clock in the morning and couldn’t sleep, they would start rearranging furniture. According to Allen, who also oversaw the Curator’s Office, this furniture shuffling was a nightmare for the curators, who log every piece of furniture in the White House collection each year. ‘They just took it upon themselves to move a lamp from one room to the next, or a table or chair. Then, when the curators went up to take inventory, [the records] would say, so-and-so chair is in the study, and they [would] have to look all over the house for that chair because the Clintons had moved it up to the third floor in one of the guest rooms. . . . It just made everything so complicated.’” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence:** **“The Clintons…Seemed Oblivious To The Protocols Involving Mealtime—And Everyone Was Too Scared To Tell Them,” So The White house Chef “Would Always Have A Meal At The Ready Around Lunch And Dinnertime.”** “The Clintons also seemed oblivious to the protocols involving mealtime—and everyone was too scared to tell them. Chef John Moeller, who worked in the kitchen from 1992 to 2005, never knew when the first family wanted to eat, or how many people he would need to serve. ‘With the Bushes we consistently got a call ahead of time saying something like, ‘Two for lunch at twelve-thirty.’ With the Clintons, we wouldn’t know what was going to happen until it actually happened!’…A week after the Clintons moved in, Butler Buddy Carter ran into the kitchen in a panic to tell Moeller that the family was seated and ready for their dinner—now. ‘I have it, but I’ve got to get it hot, give me a minute,’ Moeller told him. From then on he would always have a meal at the ready around lunch and dinnertime.” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence:** **Hillary Clinton Insisted On Keeping Dozens Of Votive Candles On Buffett Tables Despite Being Warned They Were A Fire Hazard, And They Eventually Set A Guest’s Fur On Fire.** “Sometimes efforts to please the first family put White House guests in peril. Every year the holiday season brings an internal debate about how best to decorate the State Floor. Head Florist Nancy Clarke liked to place dozens of votive candles on the buffet tables, but Chef Mesnier insisted it was a fire hazard. But Mrs. Clinton wants them, Clarke insisted. ‘One particular year, we had this lady wearing a fox around her neck. She leaned over the table to grab some cookies, and of course the votive ignited the fox because she came too close. Thank God we had a quick butler there who yanked the fox away from her and threw some water on it and extinguished the fire,’ Mesnier recalled. ‘Of course after that, there were no more votives on my tables!’” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: White House Residence Staff Suspected Hillary Clinton Threw A Book At Bill Clinton’s Head “Shortly After The President’s Affair With A White House Intern Became Public Knowledge.”** “There was blood all over the president and first lady’s bed. A member of the residence staff got a frantic call from the maid who found the mess. Someone needed to come quickly and inspect the damage. The blood was Bill Clinton’s. The president had to get several stitches to his head. He insisted that he’d hurt himself running into the bathroom door in the middle of the night. But not everyone was convinced. ‘We’re pretty sure she clocked him with a book,’ one worker said. And who would know better than the residence staff? The incident came shortly after the president’s affair with a White House intern became public knowledge—clearly a time of crisis in the Clintons’ marriage. And there were at least twenty books on the bedside table for his betrayed wife to choose from, including the Bible.” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: “The Residence Staff Witnessed The Fallout From The Affair And The Toll It Took On Hillary Clinton, But West Wing Aides Had Long Suspected The Kind Of Drama That Was Playing Out On The Second Floor Of The Executive Mansion.”** “Nearly two decades later, many residence workers are still wary of discussing the fights they witnessed between the Clintons. But they all felt the general gloom that hung over the second and third floors as the saga dragged on throughout 1998. The residence staff witnessed the fallout from the affair and the toll it took on Hillary Clinton, but West Wing aides had long suspected the kind of drama that was playing out on the second floor of the executive mansion. ‘She would have hit him with a frying pan if one had been handed to her,’ said the first lady’s close friend and political adviser Susan Thomases in an interview with the Miller Center at the University of Virginia for their collection of oral histories documenting Bill Clinton’s presidency. ‘I don’t think she ever in her mind imagined leaving him or divorcing him.’” [Kate Andersen Brower, The Residence, 4/7/15]

**White House Staff Witnessed Hillary Clinton Throw A Book Out Of Her Bedroom After The President Asked For It.** “After the holidays, the staffer said, the president desperately wanted to retrieve a book from the Clintons’ bedroom, but the first lady was not yet dressed, and no one wanted to disturb her. ‘Betty Currie [the president’s secretary] called the valet, and he came to me and asked me if I’d go in and I said, ‘No way,’’ the worker recalls. (When the door to the first couple’s bedroom is shut, it is the equivalent of a DO NOT DISTURB sign on a hotel door.) ‘Finally, I think Betty Currie called Mrs. Clinton directly.’ Moments later, a book came flying out of their bedroom. Hillary had hurled it into the hallway. The president’s valet picked it up and brought it to Currie. It’s not certain whether the book the first lady threw out of their bedroom was the same book that the president gave Lewinsky, but the staffer’s memories paint a picture of the tension.” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: Residence Staff “Heard The First Lady Bellow ‘Goddamn Bastard!’ At The President—And Then He Heard Someone Throw A Heavy Object Across The Room. The Rumor Among The Staff Was That She Threw A Lamp.”** “Florist Ronn Payne remembers one day when he was coming up the service elevator with a cart to pick up old floral arrangements and saw two butlers gathered outside the West Sitting Hall listening in as the Clintons argued viciously with each other. The butlers motioned him over and put their fingers to their lips, telling him to be quiet. All of a sudden he heard the first lady bellow ‘goddamn bastard!’ at the president—and then he heard someone throw a heavy object across the room. The rumor among the staff was that she threw a lamp. The butlers, Payne said, were told to clean up the mess. In an interview with Barbara Walters, Mrs. Clinton made light of the story, which had made its way into the gossip columns. ‘I have a pretty good arm,’ she said. ‘If I’d thrown a lamp at somebody, I think you would have known about it.’” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: “[White House Florist] Payne Wasn’t Surprised At The Outburst. ‘You Heard So Much Foul Language’ In The Clinton White House, He Said. ‘When You’re Somebody’s Domestic, You Know What’s Going On.’”** [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: “During The Height Of The [Lewinsky] Drama, Hillary Routinely Missed Afternoon Appointments. The Details Of Running The Executive Mansion, Understandably, Took A Backseat To Saving Her Husband’s Presidency And Their Marriage.”** “During the height of the drama, Hillary routinely missed afternoon appointments. The details of running the executive mansion, understandably, took a backseat to saving her husband’s presidency and their marriage. For three or four months in 1998, the president slept on a sofa in a private study attached to their bedroom on the second floor. Most of the women on the residence staff thought he got what he deserved.” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: “Some On The Staff Have Said That Hillary Knew About Lewinsky Long Before It Came Out, And That What Really Upset Her Was Not The Affair Itself But Its Discovery And The Media Feeding Frenzy That Followed.”** [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence On The Lewinsky Affair: “The First Lady’s Temper Was Notoriously Short During Those Difficult Months.”** [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: After A White House Butler Did Not Quickly Clean Up After A Foreign Leader’s Wife, Hillary Clinton Complained And The Butler In Question “Wasn’t Asked Back For A Month.”** “The first lady’s temper was notoriously short during those difficult months. Butler James Hall remembers serving coffee and tea in the Blue Room during a reception for a foreign leader. Suddenly, the first lady approached him while he was still standing behind the bar. ‘You must have been staring into space!’ she upbraided him. ‘I had to take the prime minister’s wife’s cup. . . . She was finished and looking for some place to put it.’ Hall was dumbfounded—other butlers were working the reception with trays collecting drinks, and his job was to serve the drinks—but he knew that defending himself would be pointless. Clinton complained to the Usher’s Office, and Hall wasn’t asked back for a month.” [Kate Andersen Brower, The Residence, 4/7/15]

**White House Storeroom Manager Hamilton On Working For Hillary Clinton During The Impeachment: “It Was Just So Overwhelming For Her And If You Said Something To Her She’d Snap.”** “Working there during the impeachment wasn’t bad,’ said former storeroom manager Bill Hamilton, but he agreed that working with Mrs. Clinton in those difficult months was a challenge. ‘It was just so overwhelming for her and if you said something to her she’d snap,’ Hamilton recalled, shaking his head. Still, he says that he loved working for the Clintons, and although he retired in 2013, he sometimes wishes he had stayed at the White House, knowing that Hillary Clinton might one day return as America’s first female president. He says he would love to work for her again, even after the tumult of her eight years in the residence.” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: White House Storeroom Manager Hamilton Said “He Sometimes Wishes He Had Stayed At The White House, Knowing That Hillary Clinton Might One Day Return As America’s First Female President. He Says He Would Love To Work For Her Again, Even After The Tumult Of Her Eight Years In The Residence.”** “Working there during the impeachment wasn’t bad,’ said former storeroom manager Bill Hamilton, but he agreed that working with Mrs. Clinton in those difficult months was a challenge. ‘It was just so overwhelming for her and if you said something to her she’d snap,’ Hamilton recalled, shaking his head. Still, he says that he loved working for the Clintons, and although he retired in 2013, he sometimes wishes he had stayed at the White House, knowing that Hillary Clinton might one day return as America’s first female president. He says he would love to work for her again, even after the tumult of her eight years in the residence.” [Kate Andersen Brower, The Residence, 4/7/15]

**Just Before Bill Clinton Announced His Affair Publicly, Hillary Clinton Asked A White House Usher To Arrange A Completely Private Visit To The White House Pool For Her, And Demanded He Stay On Call Until She Wanted To Leave.** “One sunny weekend in August 1998, just before the president made his confession to the country, the first lady called Usher Worthington White with an unusual request. ‘Worthington, I want to go to the pool but I don’t want to see anybody except you,’ she said. ‘Yes, ma’am, I understand,’ he replied sympathetically. ‘It was a twenty-second conversation but I know what she meant. ‘If anybody sees her, or she sees anybody, I’m going to get fired, I know it,’’ he told the agent. ‘‘And you probably will too.’’ ‘You need anything at all?’ ‘No, it’s just a beautiful day and I want to just sit here and enjoy some sunshine. I’ll call you when I’m ready to go back.’ ‘Okay, ma’am,’ White replied. ‘It’s twelve o’clock now, and I get off at one and someone else will be in.’ Clinton looked intently at him. ‘I’ll call you when I’m done.’ ‘Yes, ma’am,’ White replied, knowing that that meant he would have to stay until whenever she chose to leave. He didn’t get the call until nearly three-thirty that afternoon.” [Kate Andersen Brower, The Residence, 4/7/15]

**White House Usher On The Clintons: “They Were About The Most Paranoid People I’d Ever Seen In My Life.”** “Allen cannot hide his reservations about the Clintons. Over lunch by the pool at his large home in rural Pennsylvania, he fondly recalled how Mrs. Clinton always asked him to help her by tying bows on her outfits, something she couldn’t do herself. But he said the Clintons never fully trusted the residence staff and were particularly suspicious of the Usher’s Office. ‘They were about the most paranoid people I’d ever seen in my life.’” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: White House Usher Emery Was Fired By Hillary Clinton “In Part Because Of A Favor He Had Done For Former First Lady Barbara Bush.”** “Allen isn’t the only one with bitter memories of the Clinton White House. Usher Chris Emery, who had been close with the Bushes, remembers feeling unduly scrutinized by the Clintons. In the fourteen months he served them, he says, he was subjected to three drug tests and a background check that he was not due to have for several years. He says that some of the questions he was asked—including what church he belonged to—were unusually personal, so he refused to answer them. ‘I think they were just trying to find something to make it easier [to fire me].’ He sighed. And, indeed, when Emery was fired from the White House in 1994, it was in part because of a favor he had done for former first lady Barbara Bush…A short time later, Chief Usher Gary Walters called Emery into his office. ‘Mrs. Clinton is not comfortable with you,’ Walters told him. ‘What does that mean?’ Emery asked, stunned. ‘It means tomorrow is your last day.’… All these years later, Emery told me sadly, he understands why he was fired. ‘She was facing so many pressures,’ he says of Mrs. Clinton, ‘and unfortunately I was a victim.’” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: Hillary Clinton “Was Livid” When She Found Out The Secret Service Had Rummaged Through Her Property “To See If There Were Any Listening Devices.”** “One incident particularly worried the Clintons. Late one night in 1994, while they were at Camp David celebrating Easter, Chelsea’s former nanny and White House staff assistant, Helen Dickey, was in her third-floor room at the White House when she heard noises coming from the family’s living quarters one floor below. When she went to see what was going on, she found a group of men dressed in black carrying weapons and rummaging through the Clintons’ things. ‘What are you doing? You have no right to be here,’ she yelled. ‘We’re Secret Service doing our job. Get out,’ they told her. When Hillary returned, she asked Chief Usher Gary Walters for an explanation. He apologized for forgetting to tell her that the agents were sweeping the second floor to see if there were any listening devices. She was livid.” [Kate Andersen Brower, The Residence, 4/7/15]

**Hillary Clinton On The Second Floor Of The White House: “We Can Tell The Full-Time Help That They Can Get Off. We Don’t Have To Have Them Up There…That’s A Wonderful Feeling, Because Everywhere Else We Are We’ve Got People Around Us All The Time.”** “The Clintons cherished their time alone. In a 1993 interview, Hillary Clinton said she loved the second floor of the White House because it was the only place where the Secret Service didn’t trail her family. ‘We can tell the full-time help that they can get off. We don’t have to have them up there,’ she said. ‘That’s a wonderful feeling, because everywhere else we are we’ve got people around us all the time.’” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: “When The Clintons Were In The White House, [Executive Housekeeper] Limerick Had To Work Every Christmas, And She And [Her Husband] Eventually Decided It Would Be Better If He Left His Job As A White House Engineer Because The Schedule Was Too Grueling.”** “Still, their busy schedules could be challenging. When the Clintons were in the White House, Limerick had to work every Christmas, and she and Robert eventually decided it would be better if he left his job as a White House engineer because the schedule was too grueling.” [Kate Andersen Brower, The Residence, 4/7/15]

**White House Chef Chambrin On Why He Was Fired By The Clintons: “I Am French, I Am Fat, And My English Is Terrible. I Didn’t Fit The Profile They Wanted To Show To The American People.”** “Mesnier did show great affection for Scheib’s predecessor, French Chef Pierre Chambrin, but the Clintons fired Chambrin after he refused to exchange his heavy French menu for a healthier one featuring American cuisine. Hillary Clinton wanted to promote healthy American food, especially as she embarked on her effort to revamp health care. But Chambrin said the real reason he was let go was about appearances, not cuisine. ‘I am French, I am fat, and my English is terrible. I didn’t fit the profile they wanted to show to the American people.’…I did what they wanted. I even tried to please them with no butter, no fat, make the menu without French words. But how do you say sauté without using the word sauté, for instance?’” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: An SNL Skit Criticizing Chelsea Clinton’s Appearance “Enraged The Clintons, And The Remarks Were Edited Out Of Rebroadcasts.”** “The Clintons fiercely guarded their daughter Chelsea’s privacy, and asked the media to limit their coverage of her to public events only. For the most part journalists complied. But the media had other ways of plunging her name into the news. In a 1992 ‘Wayne’s World’ skit on Saturday Night Live, Mike Myers, playing the goofy Wayne, jibed that adolescence ‘has been thus far unkind’ to Chelsea, adding ‘Chelsea Clinton—not a babe.’ The skit enraged the Clintons, and the remarks were edited out of rebroadcasts. Meyers even wrote a letter of apology to the Clintons.” [Kate Andersen Brower, The Residence, 4/7/15]

**Hillary Clinton Asked The White House Executive Chef To Teach Chelsea How To Cook.** “‘Mrs. Clinton had decided they wanted Chelsea to be a little bit more self-sufficient and didn’t necessarily want her going to the dining hall and out to restaurants each night,’ Executive Chef Walter Scheib recalls. ‘So I got a call from Mrs. Clinton asking if I would teach Chelsea how to cook.’ There was another factor at play: Chelsea was a vegetarian, and her mother wanted to make sure she would be able to prepare healthy food for herself when she was in college.” [Kate Andersen Brower, The Residence, 4/7/15]

**White House Residence Staff: “Mrs. Clinton And Chelsea Were Very, Very Close. The First Lady Would Change Her Schedule If Chelsea Was Available For A Meal…In Private She Was A Doting And Caring And Truly Loving Mother. She Thought Chelsea Was The Be-All And End-All.”** “The butlers later told Scheib they’d overheard Chelsea talking with her mother about what she’d learned from him that day in the kitchen. ‘Mrs. Clinton and Chelsea were very, very close. The first lady would change her schedule if Chelsea was available for a meal.’ The residence staff often saw this softer side of Hillary, counter to her hard-charging public persona. ‘In private she was a doting and caring and truly loving mother. She thought Chelsea was the be-all and end-all.’” [Kate Andersen Brower, The Residence, 4/7/15]

**The Residence: “For Hillary Clinton’s Fiftieth Birthday, [White House Pastry Chef] Mesnier Created An Over-The-Top Cake Made Of Blown Sugar Balloons—With A Hand-Painted Reproduction Of Her Best-Selling Book It Takes A Village.”** “They always wanted to impress the first family. For Hillary Clinton’s fiftieth birthday, Mesnier created an over-the-top cake made of blown sugar balloons—with a hand-painted reproduction of her best-selling book It Takes a Village.” [Kate Andersen Brower, The Residence, 4/7/15]